



आमची मुंबई आमची बेस्ट

सार्वजनिक वाहतुक व्यवस्थेच्या अधिकारासाठी
Defending people's right to public transport!

We, the commuters of Mumbai, present the following demands to the Brihanmumbai Municipal Corporation (BMC) on the occasion of Human Rights Day.

We want affordable public transport and to breathe clean air.

BEST transport is a lifeline for Mumbai commuters.

BMC needs to take heed of the harassment caused to the citizens of Mumbai due to poor quality services and a drastic drop in the number of buses in the BEST fleet causing endless waiting, overcrowding, molestation of women and children and inability to reach their destinations on time.

- **BMC should take the responsibility of giving financial support to the BEST by merging BEST budget with BMC budget. This is clearly provided in sections 126 and 134 of the BMC Act 1888.**
- Central and State governments give private commercial enterprises 60% subsidy to buy electric buses under the FAME-2 policy. Instead, subsidy should be given to BEST to increase its fleet.
- BEST bus service has to be restored to a fully functional public transport which maintains fleet of at least 6,250 BEST-owned buses (as per the norm of 1 bus per 2000 population). That the carrying capacity of the BEST bus services has drastically reduced to less than half the carrying capacity of 2010 is a serious concern.
- BEST must have its own fleet of buses. Taking buses on wet lease from private contractors has proved to be a total fiasco. It has not reduced the expenses but has increased problems for commuters with sudden disruption of services, withdrawal of buses, frequent breakdowns, and accidents.
- The recent fare-hike, in which fares have been doubled or even tripled, are creating a huge burden for numerous families. It should be revoked immediately.
- Long routes, which have been canceled or curtailed should be restored. Most elderly people, people with disabilities, children who cannot travel in extremely crowded local trains, rely on BEST long routes for their travel.
- BEST should immediately stop selling its land holdings to private builders. These lands are essential for the parking and maintenance of BEST buses and for providing clean, hygienic resting rooms, canteens and washrooms for the BEST staff.
- BMC and BEST must introduce bus-priority lanes or bus corridors on arterial routes in the city to increase bus frequency and reduce waiting times. This would lead to a significant increase in bus ridership.

- BMC must ensure that Mumbai pollution is reduced. Encouraging public transport is one of the essential factors for the same. All our above demands will lead to reduced vehicular traffic and pollution caused by the same.
- Retired BEST workers and employees' gratuity, final dues and arrears should be paid immediately as a lump sum.